# Wiltshire Council Where everybody matters

Warminster Area Board Issue update - 10<sup>th</sup> March 2011

During January and February, an additional 4 issues have been submitted online. Of these, two have been successfully dealt with and two are in progress.

#### Issues dealt with:

- Dirty pavement Wiltshire Council has cleaned the pavement.
- Driving up one way street Wiltshire Council has assessed the situation and taken photographs of numerous signs. Very well signed. Driver errors probably due to sat navs. No further action.

#### Two issues ongoing:

- Overgrown hedges officers liaising with member of the public to identify specific area and plan to trim the hedges if in public area or write to residents if privately owned.
- Obscured junction Grovelands and Victoria Road. Resolved last year but had been brought back as an issue in January 11.

#### Ten issues in progress from 2010:

There are ten issues which are in progress dating from 2010. The new Community Area Manager is going though each of the issues with a view to progressing to a resolution and eventually closing the issue. This work is in progress and it is hoped significant progress will be reported at the May Area Board meeting.

#### Dog fouling:

This is an ongoing issue. A meeting is planned with WEPT (Warminster Environmental Pride Team) with a view to identifying how best to resolve this ongoing problem.

## Warminster Voices:

Next meeting is **Thursday 17<sup>th</sup> March at 2pm at the library**. This meeting will focus on Community Services, End of Life Care and Older People's Accommodation. Feedback will also be provided regarding the 10<sup>th</sup> March Area Board meeting. The meeting will be recorded by Barry Mole.

- Sharing information about the area board in this way appears to be successful and popular with local people. There is scope to develop the project by going to more groups/locations.
- Warminster Community Radio have suggested that, to build capacity, volunteers within local community groups (e.g. lunch clubs/residential care homes/day centres etc) could be trained to use recording equipment. The community area manager could liaise with them over the area board agenda.

### Wiltshire Voices:

This is a separate project, building on the success of Warminster Voices. Warminster is one of four pilot areas creating a snap-shot of life from the point of view of isolated and vulnerable people. It has been proposed that Warminster focuses on young and vulnerable parents, although there is scope to widen this and give a voice to anyone who is isolated and / or vulnerable.

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